

Bureau of Health Care Quality and Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>NVN2536ADA</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED  <b>03/29/2011</b>
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NAME OF PROVIDER OR SUPPLIER

**STEP 2, INC**

STREET ADDRESS, CITY, STATE, ZIP CODE

**3220 CORONADO WAY  
RENO, NV 89503**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	<p><b>Initial Comment</b></p> <p>The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state or local laws.</p> <p>This Statement of Deficiencies was generated as a result of the State Licensure survey conducted at your facility on 3/29/11. This State Licensure survey was conducted by the authority of NRS 449.150, Powers of the Health Division.</p> <p>The facility is licensed for 16 residential program beds for the treatment of abuse of alcohol and drugs. The census at the time of the survey was 16. Ten resident files and 10 employee files were reviewed. One discharged resident file was reviewed.</p>	D 000	<p><b>RECEIVED</b></p> <p>APR 25 2011</p> <p>BUREAU OF HEALTH CARE QUALITY &amp; COMPLIANCE CARSON CITY NV</p>	
D 100 SS=D	<p><b>NAC 449.117 Physical Examinations</b></p> <p>All persons employed in a facility must have documentation showing that they are in compliance with any applicable provisions of chapter 441A of NAC concerning tuberculosis.</p> <p>This Regulation is not met as evidenced by: NAC 441A.375 Medical facilities, facilities for the dependent and homes for individual residential care: Management of cases and suspected cases; surveillance and testing of employees; counseling and preventive treatment. (NRS 441A.120)</p> <p>1. A case having tuberculosis or suspected case considered to have tuberculosis in a medical facility or a facility for the dependent must be</p>	D 100		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

*Diane Moxie* COO

(X6) DATE

4/22/11

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D 100	<p>Continued From page 1</p> <p>managed in accordance with the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200.</p> <p>2. A medical facility, a facility for the dependent or a home for individual residential care shall maintain surveillance of employees of the facility or home for tuberculosis and tuberculosis infection. The surveillance of employees must be conducted in accordance with the recommendations of the Centers for Disease Control and Prevention for preventing the transmission of tuberculosis in facilities providing health care set forth in the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200.</p> <p>3. Before initial employment, a person employed in a medical facility, a facility for the dependent or a home for individual residential care shall have a:</p> <p>(a) Physical examination or certification from a licensed physician that the person is in a state of good health, is free from active tuberculosis and any other communicable disease in a contagious stage; and</p> <p>(b) Tuberculosis screening test within the preceding 12 months, including persons with a history of bacillus Calmette-Guerin (BCG) vaccination.</p> <p>If the employee has only completed the first step of a 2-step Mantoux tuberculin skin test within the preceding 12 months, then the second step of the 2-step Mantoux tuberculin skin test or other single-step tuberculosis screening test must be administered. A single annual tuberculosis screening test must be administered thereafter, unless the medical director of the facility or his designee or another licensed physician determines that the risk of exposure is</p>	D 100			

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D 100	<p>Continued From page 2</p> <p>appropriate for a lesser frequency of testing and documents that determination. The risk of exposure and corresponding frequency of examination must be determined by following the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200.</p> <p>4. An employee with a documented history of a positive tuberculosis screening test is exempt from screening with skin tests or chest radiographs unless he develops symptoms suggestive of tuberculosis.</p> <p>5. A person who demonstrates a positive tuberculosis screening test administered pursuant to subsection 3 shall submit to a chest radiograph and medical evaluation for active tuberculosis.</p> <p>6. Counseling and preventive treatment must be offered to a person with a positive tuberculosis screening test in accordance with the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (g) of subsection 1 of NAC 441A.200.</p> <p>7. A medical facility shall maintain surveillance of employees for the development of pulmonary symptoms. A person with a history of tuberculosis or a positive tuberculosis screening test shall report promptly to the infection control specialist, if any, or to the director or other person in charge of the medical facility if the medical facility has not designated an infection control specialist, when any pulmonary symptoms develop. If symptoms of tuberculosis are present, the employee shall be evaluated for tuberculosis. (Added to NAC by Bd. of Health, eff. 1-24-92; A by R084-06, 7-14-2006)</p> <p>Based on record review on 3/29/11, the facility did not ensure that 1 of 10 employees met the requirements of NAC 441A.375 concerning tuberculosis (TB) - (Employee #6 missing</p>	D 100		

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D 100	Continued From page 3  evidence of two-step TB test and physical examination).  Severity: 2 Scope: 1	D 100	D 100  First TB test administered on 4/19/11, but HOPES nurse was unavailable to read results on 4/21/11. Employee #6 will attempt test again the week of May 2, 2011, as HOPES nurse is unavailable next week.	5/5/11  OK CJ
D 216 SS=F	NAC 449.141(8) Health Services  8. Clients of residential programs must undergo a tuberculin skin test that meets the requirements specified in chapter 441A of NAC.  This Regulation is not met as evidenced by: NAC 441A.380 Admission of persons to certain medical facilities, facilities for the dependent or homes for individual residential care: Testing; respiratory isolation; medical treatment; counseling and preventive treatment; documentation. (NRS 441A.120). 1. Except as otherwise provided in this section, before admitting a person to a medical facility for extended care, skilled nursing or intermediate care, the staff of the facility shall ensure that a chest radiograph of the person has been taken within 30 days preceding admission to the facility. 2. Except as otherwise provided in this section, the staff of a facility for the dependent, a home for individual residential care or a medical facility for extended care, skilled nursing or intermediate care shall: (a) Before admitting a person to the facility or home, determine if the person: (1) Has had a cough for more than 3 weeks; (2) Has a cough which is productive; (3) Has blood in his sputum; (4) Has a fever which is not associated with a cold, flu or other apparent illness;	D 216	Employee #6 has doctor's appointment scheduled for Monday, April 25, 2011. Note will be provided at time of appointment.	4/25/11

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D 216	Continued From page 4.  (5) Is experiencing night sweats; (6) Is experiencing unexplained weight loss; or (7) Has been in close contact with a person who has active tuberculosis. (b) Within 24 hours after a person, including a person with a history of bacillus Calmette-Guerin (BCG) vaccination, is admitted to the facility or home, ensure that the person has a tuberculosis screening test, unless there is not a person qualified to administer the test in the facility or home when the patient is admitted. If there is not a person qualified to administer the test in the facility or home when the person is admitted, the staff of the facility or home shall ensure that the test is performed within 24 hours after a qualified person arrives at the facility or home or within 5 days after the patient is admitted, whichever is sooner. (c) If the person has only completed the first step of a two-step Mantoux tuberculin skin test within the 12 months preceding admission, ensure that the person has a second two-step Mantoux tuberculin skin test or other single-step tuberculosis screening test. After a person has had an initial tuberculosis screening test, the facility or home shall ensure that the person has a single tuberculosis screening test annually thereafter, unless the medical director or his designee or another licensed physician determines that the risk of exposure is appropriate for a lesser frequency of testing and documents that determination. The risk of exposure and corresponding frequency of examination must be determined by following the guidelines as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200. 3. A person with a documented history of a positive tuberculosis screening test is exempt from skin testing and routine annual chest radiographs, but the staff of the facility or home	D 216		

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D 216	<p>Continued From page 5</p> <p>shall ensure that the person is evaluated at least annually for the presence or absence of symptoms of tuberculosis.</p> <p>4. If the staff of the facility or home determines that a person has had a cough for more than 3 weeks and that he has one or more of the other symptoms described in paragraph (a) of subsection 2, the person may be admitted to the facility or home if the staff keeps the person in respiratory isolation in accordance with the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200 until a health care provider determines whether the person has active tuberculosis. If the staff is not able to keep the person in respiratory isolation, the staff shall not admit the person until a health care provider determines that the person does not have active tuberculosis.</p> <p>5. If a test or evaluation indicates that a person has suspected or active tuberculosis, the staff of the facility or home shall not admit the person to the facility or home or, if he has already been admitted, shall not allow the person to remain in the facility or home, unless the facility or home keeps the person in respiratory isolation. The person must be kept in respiratory isolation until a health care provider determines that the person does not have active tuberculosis or certifies that, although the person has active tuberculosis, he is no longer infectious. A health care provider shall not certify that a person with active tuberculosis is not infectious unless the health care provider has obtained not less than three consecutive negative sputum AFB smears which were collected on separate days.</p> <p>6. If a test indicates that a person who has been or will be admitted to a facility or home has active tuberculosis, the staff of the facility or home shall ensure that the person is treated for the disease</p>	D 216		

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D 216	Continued From page 6  in accordance with the recommendations of the Centers for Disease Control and Prevention for the counseling of, and effective treatment for, a person having active tuberculosis. The recommendations are set forth in the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (g) of subsection 1 of NAC 441A.200. The staff of the facility or home shall ensure that counseling and preventive treatment are offered to each person with a positive tuberculosis screening test in accordance with the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200. 8. The staff of the facility or home shall ensure that any action carried out pursuant to this section and the results thereof are documented in the person's medical record. (Added to NAC by Bd. of Health, eff. 1-24-92; A 3-28-96; R084-06, 7-14-2006) Based on record review on 3/29/11, the facility did not ensure that 9 of 10 residents met the requirements of NAC 441A.380 concerning tuberculosis - (Missing 2 step TB skin tests: Residents #2, #3, #7, #8 and #10); (Missing 2nd step TB skin tests: Residents #1, #4, #6, #9).  Severity: 2 Scope: 3	D 216	D 216  TB test results unavailable for client #1. Client #1 was admitted to hospital due to pregnancy complications shortly after entering treatment.  TB test results are unavailable for client #2. Client #2 was admitted and discharged before any tests could be administered, as HOPES nurse only provides testing services once per week.  Attachment 1 = TB test results for client #3  Attachment 2 = TB test results for client #4  Attachment 3 = TB test results for client #5  Attachment 4 = TB test results for client #6  Attachment 5 = TB test results for client #7 Attachment 6 = TB test results for client #8  Attachment 7 = TB test results for client #9  Attachment 8 = TB test results for client #10	6/2 Cg  4/22/11 4/22/11 4/22/11 4/22/11 4/22/11 4/22/11 4/22/11
D 250 SS=F	NAC 449.147(6)(a-d) Dietary Services  6. A facility with more than 10 clients must: (a) Comply with all applicable provisions of chapter 446 of NRS and the regulations adopted pursuant thereto; (b) Obtain the necessary permits from the Bureau of Health Protection Services of the Health Division; (c) Maintain a report of each inspection	D 250		

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STATE FORM

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Q1 #10

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D 250	<p>Continued From page 7</p> <p>concerning the sanitation of the facility for at least 1 year after the date of the inspection; and (d) Maintain a report of each corrective action taken to address a deficiency noted in a report described in paragraph (c) for at least 1 year after the date of the corrective action.</p> <p>This Regulation is not met as evidenced by: Based on observation, interview and record review on 3-29-11, the facility failed to ensure the kitchen complied with the standards of NAC 446.</p> <p>Findings include:</p> <p>1 Critical Violations:</p> <p>a. Raw chicken was stored next to and over ready-to-eat romaine lettuce, broccoli, and cauliflower in the GE select reach-in kitchen refrigerator.</p> <p>b. No wash detergent was provided during the wash cycle of the kitchen dishwasher.</p> <p>2. Cleaning and Sanitation Issues:</p> <p>a. Single use sponges were not stored in sanitizer next to the 2-compartment kitchen sink.</p> <p>b. The cabinet under the 2-compartment kitchen sink was heavily soiled with kitchen debris, soiled linen, and other soiled materials.</p> <p>c. The premises around both buildings of Step 2, Inc. contained unnecessary articles,</p>	D 250	<p>D 250</p> <p>1A. Chicken was moved to appropriate location in the fridge at time of inspection.</p> <p>1B. STEP2 needed to order part for dishwasher/sanitizer. Part arrived 4/21/11. Appliance will be fixed and fully functioning no later than 4/25/11.</p> <p>2A. STEP2 no longer allows the use of sponges. Clients are supplied disposable towels and SOS pads.</p> <p>2B. Kitchen cabinet cleaned and soiled items removed. Please see attachment 9.</p>	<p>3/29/11 OK 4/28/11 NW</p> <p>4/25/11</p> <p>OIC 4/28/11 NW</p> <p>3/29/11</p> <p>OK 4/28/11 NW</p> <p>4/22/11</p> <p>OIC 4/28/11 NW</p>

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D 250	<p>Continued From page 8</p> <p>non-functioning equipment, liter, and unorganized maintenance equipment. The areas observed were the back of the property (south), around the utility shed, base of the driveway, and the eastside of the main house.</p> <p>3. Equipment and Maintenance Issues:</p> <p>a. The non-commercial GE select reach-in refrigerator, located in the kitchen, was not properly closing at time of inspection.</p> <p>b. Begin to replace all household grade equipment used to store or prepare resident food with commercial/NSF grade equipment.</p> <p>c. A kitchen utensil drawer in the kitchen was in disrepair and not properly closing.</p> <p>Severity 2: Scope 3</p>	D 250	<p>2C. Debris and unnecessary items removed from STEP2 property. See attachments 10 and 11.</p> <p>3A. Refrigerator repaired. See attachment 12.</p> <p>3B. Currently, STEP2 cannot afford to replace existing appliance with commercial grade appliances. However, STEP2's Board of Directors and CEO are actively engaged in fundraising efforts to secure adequate resources for a kitchen remodel. To date, approximately \$1,500.00 has been raised for the kitchen remodel.</p> <p>3C. Drawer repaired. Please see attachment 13.</p>	<p>4/22/11 OK 4/28/11 4/22/11 OK 4/28/11 N/A NW</p> <p>OK 4/28/11 NW</p> <p>4/22/11 OK 4/28/11 NW</p>

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